

Plex Mobile Device Support Policy



The following is a list of supported barcode scanners that are tested to ensure high compatibility with Plex software and we would encourage our customers to use the below list of devices for best results and support. Although there might be other devices that might be supported and can work with Plex software, since Plex has a limited number of devices that we can maintain and test, we cannot guarantee optimum support for these devices.

DEVICE	LAST OS VERSION TESTED
Honeywell CT60	Android 10
Honeywell CK65	Android 11
Keyence DX-A600	Android 12
Keyence BT-A1000	Android 14
Keyence BT-A2000	Android 14
Keyence BT-A600	Android 14
Keyence BT-A700	Android 11
Zebra MC3400	Android 14
Zebra MC3450	Android 14
Zebra TC8300	Android 11

DEVICE	LAST OS VERSION TESTED
Zebra MC9300	Android 11
Zebra TC52X	Android 10

OS Support Policy

The following is the OS support policy which is to ensure high degree of compatibility between the mobile devices being used and Plex Mobile app. Although you might be able to use the Plex Mobile app from one of the unsupported version with limited support, we do encourage our users to use one of the OS versions listed below on their mobile device.

ANDROID VERSION	SUPPORTED	
14	<input checked="" type="checkbox"/>	Yes
13	<input checked="" type="checkbox"/>	Yes
12	<input checked="" type="checkbox"/>	Yes
11	<input checked="" type="checkbox"/>	Yes
10 and below	<input type="checkbox"/>	No

iOS VERSION	SUPPORTED	
17	<input checked="" type="checkbox"/>	Yes
16	<input checked="" type="checkbox"/>	Yes
15	<input checked="" type="checkbox"/>	Yes
14	<input type="checkbox"/>	No
13	<input type="checkbox"/>	No
12	<input checked="" type="checkbox"/>	Yes
11 and below	<input type="checkbox"/>	No